



Student Success: Understanding Engagement and Retention

Students at Risk



53%

have considered taking a break



17%

have considered dropping out

The Main Reason Students are at Risk

\$ Financial Difficulty 31%

📖 Academic Challenges 20%

🧠 Mental Health 16%

👨👩 Family Obligations 12%

🏠 Homesick 10%

🕒 Time Management Issues 8%

🧠 Other 2%

🏥 Physical Illness 1%

How Students Ranked Measures of Success

1



GPA

2



Greater knowledge/
what you learned

3



Graduating/completing
your course of study

4



Getting a desired job

5



The starting
salary of your job

6



Upskilling in your
current career

7



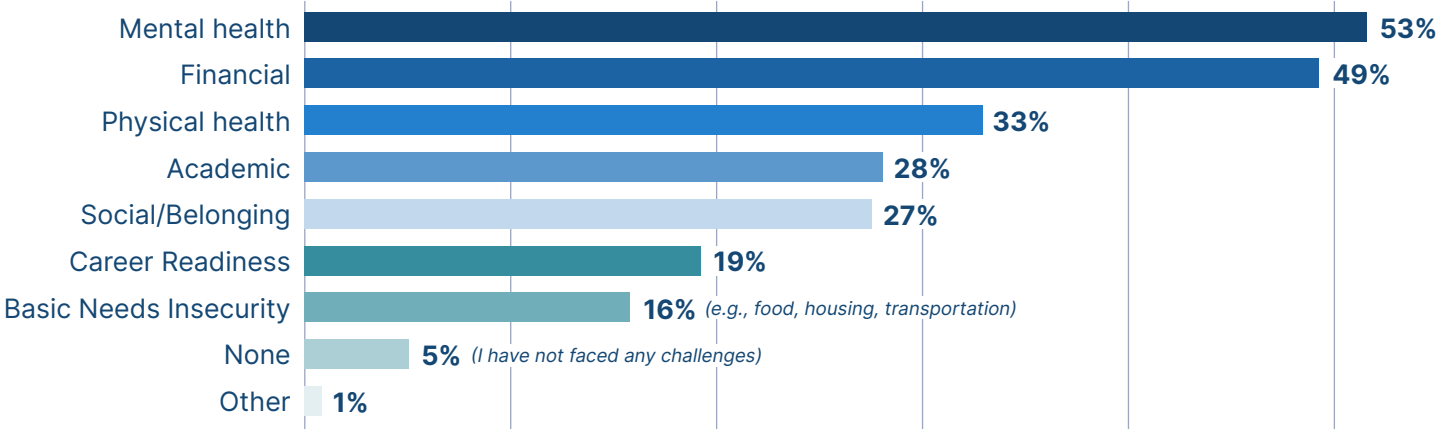
The ability to pay
off student loans

The Challenges to Students Reaching Their Goals



9 in 10

Students Report Facing a Barrier to Success



How Students Engage With Success Resources

Academic advising, 42%

Tutoring services, 35%

Counseling or mental health services, 33%

Financial wellness resources, 30%

Peer study groups, 20%

Career services, 19%

Basic or essential needs assistance, 15%
(e.g., food pantry, transportation vouchers, childcare)

Disability services, 13%

None, 10%
(I have not used any student success services)

Students' Roadblocks to Using Campus Success Resources

1



Do not know where or
how to seek support

2



Office hours are
not convenient

3



Campus locations
are not convenient

4



Would prefer a
virtual option

5



Do not need
additional support

What Students Say Institutions Could Improve to Foster Success



"Make a comprehensive
list of resources in one
place."



"Have more flexible
hours."



"Give access to virtual or
anonymous services."



"More financial
wellness programs."



"More mental health
therapy times so there
is less wait."